

# Kustomer announces Series E funding

## Client News

December 4, 2019

Gunderson Dettmer client and enterprise customer service platform Kustomer raised \$60 million in Series E funding. The financing was led by Coatue with participation from existing investors Tiger Global Management and Battery Ventures.

In the announcement of the funding Kustomer co-founder and CEO Brad Birnbaum said, “Kustomer is transforming customer service as we know it. At a time when consumers want intelligent, personalized attention, the most forward-looking companies are turning to Kustomer to help them exceed expectations. We are seeing rapid adoption over legacy brands like Salesforce and Zendesk and are in a position of strength across all key business metrics as we raise our Series E. With this latest fundraise, we plan to continue our global expansion and heavily invest to help our clients deliver exceptional customer service.”

The Gunderson Dettmer deal team was led by Jeff Higgins and included Neil Toomey and Reon Cloete.

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